



## LOOKING FOR A WAY TO BALANCE YOUR HOME HEATING EXPENSES?

**Consider enrolling in the CHS Propane Budget Program for home heating needs.**

### **What is the Propane Budget Program?**

Like the name implies, this program helps customers budget their home heating expenses by splitting their yearly estimated heating costs over an eleven-month period. This helps users avoid having large heating bills during the winter months, as well as creates a more predictable monthly payment. Customers will be placed on scheduled delivery, where we will track your usage and automatically dispatch a truck, meaning no more running out or calling for propane deliveries.

### **How does it work?**

Users' historical heating costs are divided by eleven months to establish the monthly budget payment.

Example: your historical heating costs are \$880. Your monthly payment will initially be set at \$80 each month July through May.

### **How do I make payments each month?**

To make things simple for you, regular budget payments from July through May can be set up one of three ways.

- 1) Online: register at MyCHS
- 2) ACH: complete enclosed form and return with budget agreement. Withdrawals are made the 20th of each month beginning July 20th
- 3) Check: payment due by the 20th each month

Any true-up balance due in June must be paid outside of ACH payment. A credit balance, can be carried over to the next year's program or paid out at the customer's request.

### **How do I enroll?**

Every spring new users complete a budget billing program agreement and return to our office. Once enrolled, the program runs continuously, making future years' budgeting simple.

## Questions

Contact our staff for additional information at 701-944-2271

Please note that CHS reserves the right, upon 30 day written notice, to adjust the monthly payment slightly if consumption varies significantly from expectations. June serves as a true-up month to account for heating costs that exceed your budget payments. Account must be current to enroll.

New users must enroll in the program by June 15th of each year for the eleven-month payments; participants who enroll after this date will see their total payment spread out across fewer months.